

**EXHIBIT 71**

**D517\_000738932**

Tech: Good morning, thank you for calling Blendtec customer service. How can I help you today?

Customer: Yes, I am just checking on the status of my replacement base because of the recall. I received the notice back January 18<sup>th</sup>. Sent in my request for the replacement, 'cause I was one of the serial numbers that qualified for the recall. And that was January 18<sup>th</sup>, and I have this 32-ounce cup I had ordered. It's, I'm not able to use it 'cause I don't have my BlendJet base. So just checking on the status. I have the order number if you need it.

Tech: Uh, well I think you got the wrong number. You called Blendtec, not BlendJet.

Customer: Oh, okay. Never mind, I'm sorry to bother you.

Tech: No, no problem. You have a good day.

Customer: I'm sorry. Bye.

Tech: Bye.